

Immediate:-1950 porting to District Contact Centre from all TSP: DOT instructions

DOT

From: Dhananjay Kumar Ranjan Dir AS III <diras3-dot@nic.in>
Subject: Fwd: Re: Immediate:-1950 election commission short code for Voice & SMS Services
Date: 14 January 2019 at 11:29:52 AM IST
To: rahul.vatts@vodafoneidea.com, Mahipal.Singh@ril.com, ravi.gandhi@airtel.com, rajesh.bagga@ril.com, Amit.Kushwaha@airtel.com, cmdbsnl@bsnl.co.in, Kapoor.Guliani@ril.com, gmracomtnl@gmail.com, dgmracomtnl@gmail.com, gmraco@bol.net.in, cmd@bol.net.in, osdcmdmtnl@gmail.com
Cc: Kushal Pathak <Kushal@nic.in>, Sheo Bhadra Singh <sb.singh66@gov.in>, skguptazl@yahoo.co.in, V N Shukla <vnshukla@eci.gov.in>

Immediate
Dear TSPs

With reference to below mail(Copy Attached), it is bring to your kind notice that short code 1950 is allocated to Election Commission of India for Voice and SMS services. All are requested to kindly implement the same as mentioned below in an e-mail at state and District levels and submit a compliance to this office by 18.01.2019 positively.

Thanks & Regards
Dhananjay Kumar Ranjan ITS
Director AS-III , DoT

Ministry of Communications

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ECI

----- Original Message -----

From: "Dr. Kushal Pathak" <Kushal@nic.in>
Date: Jan 14, 2019 9:39:57 AM
Subject: Re: Immediate:-1950 election commission short code for Voice & SMS Services
To: diras3-dot@nic.in

Dear Dhananjay Kumar Ranjan

Dir AS III

In reference to below correspondence in the trail mail and the telecommunications held in this regard, it is clarified that Election Commission of India has decided to setup Voter Helpline with 1950 as shortcode at the level of Districts. In that light following are the points

Each District will have a Voter Helpline facility wherein 1950 will be ported to that district. Thus there should be modification in existing routing of "1950" and terminating calls of "1950" originating from a particular revenue district of all States to Toll-free IN no. of concerned District Contact Centre of District Election office. Election Commission of India Voter Helpline "1950" within a particular revenue district should be directly accessible to public by dealing 1950 through their Landline / Mobile. Further, public outside of revenue district can access this DCC by dealing "STD Code+1950" through Landline / Mobile.

Accordingly, it is requested to direct all concerned to implement routing of calls i.r.o. "1950" and "STD Code+1950" to DCC of District Election Office of each revenue district as per details made available by concerned Election authorities (CEO/DEO). Short Code 1950 Helpline of other States will continue to be accessible on "STD Code+1950".

Cordially,

Dr Kushal Pathak, Director ICT & CISO
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